



*creating great food  
for a better future*



## 2024-2025 MILK SUPPLY AGREEMENT

Gippsland Region Victoria

## OVERVIEW OF THIS MILK SUPPLY AGREEMENT

### IMPORTANT NOTICE

This overview is only a summary and does not exhaustively set out all the terms and conditions by which you will be bound if you enter into this Agreement. You should read the entire Agreement (including the Appendices and the Bega Cheese On-Farm Quality Assurance Program) carefully and seek independent legal advice if there are any parts that you do not understand. All capitalised terms in this Agreement have the meaning given in Section 8.

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<b>Basis of Supply: Exclusive or Non- Exclusive</b>	<ul style="list-style-type: none"><li>• This Agreement may be used for exclusive or non-exclusive supply of Milk to us.</li><li>• If you wish to supply Milk to us during the Term, you must choose whether you will supply us on an exclusive or non-exclusive basis by checking the applicable box in Item 4 of the Details.</li><li>• If you want to supply us on an exclusive basis, you must also choose the payment system you want to apply by checking the applicable box in Item 4 of the Details.</li><li>• It is important that you note that some provisions (including the right to receive incentive payments) are identified as only applying to Exclusive Suppliers or Exclusive Suppliers paid under particular payment systems.</li></ul>
<b>Term</b>	<ul style="list-style-type: none"><li>• This Agreement:<ul style="list-style-type: none"><li>(a) commences on 1 July 2024, or if you start supplying us under this Agreement after that date, the date on which we first pick-up your Milk under this Agreement; and</li><li>(b) ends on 30 June 2025,</li></ul>unless it is terminated earlier in accordance with the provisions of this Agreement.</li></ul>
<b>Cooling-off period</b>	<ul style="list-style-type: none"><li>• You have a 14-day cooling-off period that ends 14 days after the day this Agreement is entered into, during which you can terminate this Agreement with immediate effect without incurring any liability.</li></ul>
<b>Monthly Minimum Pricing &amp; Additions and Deductions</b>	<ul style="list-style-type: none"><li>• <b>Item 6</b> of the Details sets out the Monthly Minimum Price that we will pay you for Milk supplied in accordance with this Agreement.</li><li>• During the Term, you will receive a monthly payment equal to the applicable Monthly Minimum Price (plus any applicable Step-Ups) multiplied by the volume of Milk supplied by you during that month.</li><li>• If you are an Exclusive Supplier, your monthly payments may be increased by:<ul style="list-style-type: none"><li>(a) the Productivity Incentive (but only if you have elected to be paid under MPS 9/3);</li><li>(b) the New Milk Incentive; and</li><li>(c) a top-up payment for the Growth Incentive (if the amount of the Growth Incentive exceeds the amount you have received under the New Milk Incentives).</li></ul></li><li>• The monthly payments for both Exclusive Suppliers and Non-Exclusive Suppliers will be decreased for:<ul style="list-style-type: none"><li>(a) Fees for Services that we supply to you;</li><li>(b) applicable Industry Fees; and</li><li>(c) any Quality Deductions.</li></ul></li></ul>
<b>Step-Ups</b>	<ul style="list-style-type: none"><li>• You will be eligible to receive any Step-Ups that we publicly announce and notify you of in writing.</li><li>• The amount of the Step-Up will be specified in our notice and the Step-Up will be paid on all Milk you supply during the specified period stated in the notice. A Step-Up is an additional payment and does not form part of the Monthly Minimum Price.</li></ul>
<b>Step-Downs</b>	<ul style="list-style-type: none"><li>• We will not retrospectively Step-Down the Monthly Minimum Prices during the Term.</li><li>• Only in exceptional circumstances will we consider prospective Step-Downs during the Term and this would be done in accordance with the Dairy Code.</li></ul>

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<b>Payment Details</b>	<ul style="list-style-type: none"> <li>You will be paid your monthly payment on or before the 15<sup>th</sup> day of the following month. If the 15th is not a Business Day, we will pay you on the Business Day beforehand.</li> <li>We will make all payments into the bank accounts nominated by you. When you sign this Agreement, please check that you have provided correct and complete bank account details to us or included those details in our nominated banking authorisation system.</li> </ul>
<b>Minimum Collection Volume</b>	<ul style="list-style-type: none"> <li>We require that at least 500 litres of Milk is available for collection at any one time from each Farm.</li> <li>Should your pickup volume fall below 500 litres a collection for two consecutive collections or more, you may be subject to suspension and the period of suspension will continue until such time as you are able to increase production above the required 500 litres.</li> </ul>
<b>Quality Standards of Milk</b>	<ul style="list-style-type: none"> <li>Section 6 and Appendix A of this Agreement set out your obligations and our requirements with respect to the quality and consistency of your Milk and your dairy operations. Section 6 and Appendix A of this Agreement also describe the actions that we may take if you fail to meet those obligations or your Milk does not meet those requirements (including where we may reject your Milk or suspend collection of your Milk).</li> </ul>
<b>Transferring your Farm, Assets or Herd</b>	<p>Before you:</p> <ul style="list-style-type: none"> <li>transfer or sell any of your Farm(s), dairy land or assets;</li> <li>change your ownership structure or any other arrangement affecting the Farms' dairy land or assets;</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>cease the production of Milk at the Farm(s),</li> </ul> <p>you are required to provide us with 30 days' prior written notice of the proposed change and pay all amounts you owe us under this Agreement.</p>
<b>Good Faith</b>	<ul style="list-style-type: none"> <li>In accordance with the Dairy Code, both parties must always deal with each other in good faith in relation to the supply of Milk.</li> </ul>
<b>Disputes or Complaints</b>	<ul style="list-style-type: none"> <li>This Agreement provides a procedure for handling disputes or complaints. The parties must try to resolve any dispute or complaint first by negotiation and then, if required, by mediation.</li> </ul>
<b>Understanding and Acknowledging the Agreement</b>	<ul style="list-style-type: none"> <li>By signing this Agreement, you are confirming that you have read and understood the entire agreement, including the Appendices and attachments. If there is any aspect of this Agreement that you do not understand, please seek independent legal advice.</li> </ul>

# BEGA CHEESE LIMITED – MILK SUPPLY AGREEMENT

## Gippsland Region Victoria

### PARTIES

**Bega:**

Bega Cheese Limited ABN 81 008 358 503
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**Supplier:**

Supplier name:	
Supplier Identifying Number:	
Contact person:	
ABN:	
Email address:	
Mobile number:	
Postal Address:	

**Sharefarmer Supplier:**

Is there a Sharefarmer Supplier associated?	Yes/No - (if No – go to <b>DETAILS</b> on page 5)
Sharefarmer Supplier name:	
Supplier Identifying Number:	
Contact person:	
ABN:	
Email address:	
Mobile Number:	
Postal Address:	

**DETAILS**

1.	Farm(s):	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th style="width: 15%; text-align: center;">Farm Number</th> <th style="text-align: center;">Farm Address</th> </tr> </thead> <tbody> <tr> <td style="height: 20px;"> </td> <td> </td> </tr> <tr> <td style="height: 20px;"> </td> <td> </td> </tr> </tbody> </table>	Farm Number	Farm Address				
Farm Number	Farm Address							
2.	Commencement Date: (Section 1.5)	1 July 2024, or if you start supplying us under this Agreement after that date, the date on which we first pick-up your Milk under this Agreement.						
3.	Expiry Date: (Section 1.5)	30 June 2025						
4.	Basis of Supply and Payment System (Sections 1.2, 1.3 and 2.3)	<p><i>Please select your preferred supply arrangement and payment system by checking the relevant boxes below:</i></p> <p><input type="checkbox"/> <b>EXCLUSIVE SUPPLY</b> - <i>You agree to exclusively supply us all of the Milk produced at the Farm(s) during the Term, other than Personal Use Milk</i></p> <p style="padding-left: 40px;"><i>If you have selected to supply us on an exclusive basis, please also select the payment system you would like to apply by checking the relevant box below:</i></p> <p><input type="checkbox"/> <b>MPS 9/3:</b> MPS 9/3 provides relatively high spring pricing and assists suppliers with early season cash flow. If you elect to be paid under MPS 9/3, you will be eligible to receive the Productivity Incentive, Growth Incentive and the New Milk Incentive.</p> <p><input type="checkbox"/> <b>MPS Flat 1:2:</b> MPS Flat 1:2 provides flat pricing and assists suppliers with early season cash flow. It rewards higher protein production herds. If you elect to be paid under MPS Flat 1:2, you will <b>not</b> be eligible to receive the Productivity Incentive, but you will be eligible to receive the Growth Incentive and the New Milk Incentive.</p> <p><input type="checkbox"/> <b>MPS Flat 1:1:</b> MPS Flat 1:1 provides flat pricing and assists suppliers with early season cash flow. It rewards higher butterfat production herds. If you elect to be paid under MPS Flat 1:1, you will <b>not</b> be eligible to receive the Productivity Incentive, but you will be eligible to receive the Growth Incentive and the New Milk Incentive.</p> <p><input type="checkbox"/> <b>NON-EXCLUSIVE SUPPLY</b> - <i>You agree to supply us some, but not necessarily all, of the Milk from the Farm(s) during the Term</i></p> <p style="padding-left: 40px;">All Non-Exclusive Suppliers will automatically be paid under the <b>Non-Exclusive Milk Payment System</b>.</p> <p style="padding-left: 40px;">If you elect to be a Non-Exclusive Supplier, you will not be eligible to receive any incentives for the Milk you supply.</p>						
5.	Relevant Percentage: (Section 2.1)	<p>Is there a Sharefarmer Supplier? If yes, complete the Relevant Percentages of the Supplier and the Sharefarmer Supplier below:</p> <p>Supplier: %</p> <p>Sharefarmer Supplier: %</p>						

6. Monthly Minimum Prices: (Section 2.1)	<b>Monthly Minimum Prices (exclusive of GST)</b>							<b>Non Exclusive Agreements</b>	
	<b>Exclusive Agreements</b>							<b>Non Exclusive milk payment system (with no incentives)</b>	
	<b>Month</b>	<b>MPS 9/3 with Productivity</b>		<b>MPS Flat 1:2</b>		<b>MPS Flat 1:1</b>		<b>\$ per kg Butterfat</b>	<b>\$ per kg Protein</b>
		<b>\$ per kg Butterfat</b>	<b>\$ per kg Protein</b>	<b>\$ per kg Butterfat</b>	<b>\$ per kg Protein</b>	<b>\$ per kg Butterfat</b>	<b>\$ per kg Protein</b>		
	July 2024	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
	August 2024	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
	September 2024	5.036	10.071	5.484	10.968	7.950	7.950	4.843	9.685
	October 2024	5.036	10.071	5.484	10.968	7.950	7.950	4.843	9.685
	November 2024	5.036	10.071	5.484	10.968	7.950	7.950	4.843	9.685
	December 2024	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
	January 2025	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
	February 2025	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
	March 2025	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
	April 2025	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389
May 2025	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389	
June 2025	5.388	10.775	5.484	10.968	7.950	7.950	5.195	10.389	
If Milk supplied under this Agreement fails to meet the Quality Standards for Grade 1 Milk or the Dumping Policy applies, we will make Quality Deductions from your monthly payment in accordance with section 2.9.									

7. <b>For Exclusive Suppliers on MPS 9/3 only:</b> Productivity Incentive: (Section 2.4)	Productivity Incentive rates (exclusive of GST)		
	<b>Milk Solids in kilograms (kg) in Milk accepted by Bega during a month</b>	<b>\$ per kg</b>	
		<b>Butterfat</b>	<b>Protein</b>
	0 - 1500	0.018	0.036
	1501 - 2500	0.030	0.060
	2501 - 3500	0.045	0.090
	3501 - 5500	0.060	0.120
	5501 - 7500	0.090	0.180
	7501 - 10,000	0.125	0.250
	10,001 - 12,500	0.165	0.330
	12,501 - 15,000	0.205	0.410
	15,001 - 17,500	0.245	0.490
	17,501 - 20,000	0.280	0.560
	20,001 - 25,000	0.300	0.600
25,001 - 30,000	0.320	0.640	
30,001 - 40,000	0.345	0.690	

			40,001 - 50,000	0.375	0.750																																							
			50,001 - 60,000	0.410	0.820																																							
			60,001 - 70,000	0.430	0.860																																							
			70,001 - 80,000	0.440	0.880																																							
			80,001 - 100,000	0.445	0.890																																							
			Greater than 100,000	0.450	0.900																																							
8.	<b>Exclusive Suppliers only:</b> New Milk Incentive rate:  (Section 2.5)	The New Milk Incentive rate is \$0.55 per kg butterfat and \$1.10 per kg protein (approximately \$0.80 per kg Milk Solids) on all Milk accepted by us during the relevant month over and above the New Milk Baseline.																																										
9.	<b>Exclusive Suppliers only:</b> New Milk Baseline for each month for new Exclusive Suppliers:  (Section 2.5)	<p><i>Are you a new supplier to us? If yes, please complete the baseline details as agreed between the parties below*:</i></p> <table border="1"> <thead> <tr> <th>Baseline Month</th> <th>Butterfat (kgs)</th> <th>Protein (kgs)</th> </tr> </thead> <tbody> <tr><td>Jul-23</td><td></td><td></td></tr> <tr><td>Aug-23</td><td></td><td></td></tr> <tr><td>Sep-23</td><td></td><td></td></tr> <tr><td>Oct-23</td><td></td><td></td></tr> <tr><td>Nov-23</td><td></td><td></td></tr> <tr><td>Dec-23</td><td></td><td></td></tr> <tr><td>Jan-24</td><td></td><td></td></tr> <tr><td>Feb-24</td><td></td><td></td></tr> <tr><td>Mar-24</td><td></td><td></td></tr> <tr><td>Apr-24</td><td></td><td></td></tr> <tr><td>May-24</td><td></td><td></td></tr> <tr><td>Jun-24</td><td></td><td></td></tr> </tbody> </table> <p><i>*If a Baseline Month amount is not specified in the above table, you will not be eligible to receive any New Milk Incentive for the corresponding month during the Term.</i></p>				Baseline Month	Butterfat (kgs)	Protein (kgs)	Jul-23			Aug-23			Sep-23			Oct-23			Nov-23			Dec-23			Jan-24			Feb-24			Mar-24			Apr-24			May-24			Jun-24		
Baseline Month	Butterfat (kgs)	Protein (kgs)																																										
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Jun-24																																												
10.	<b>Exclusive Suppliers only:</b> Growth Incentive rate:  (Section 2.6)	<p><i>If you qualify for a top-up payment with respect to a Growth Incentive at the end of the Growth Incentive Period because the amount of the Growth Incentive exceeds the total New Milk Incentives paid to you during the Growth Incentive Period, the top-up payment will be calculated in accordance with, and at the rates identified below.</i></p> <p>The possible Growth Incentive will be the total of:</p> <ul style="list-style-type: none"> <li>the amount of the increase in Milk Solids in Milk accepted by us from you up to 9.99% of your Growth Incentive Baseline (<b>First Incentive Quantity</b>), multiplied by the First Rate; and</li> <li>the amount of the increase in Milk Solids in Milk accepted by us from you in the Growth Incentive Period that exceeds the First Incentive Quantity (<b>Second Incentive Quantity</b>) multiplied by the Second Rate.</li> </ul> <p>For the purposes of the above calculation:</p> <ul style="list-style-type: none"> <li><b>First Rate</b> means \$0.18 per kg of butterfat and \$0.36 per kg of protein;</li> <li><b>Second Rate</b> means \$0.72 per kg of butterfat and \$1.44 per kg of protein.</li> </ul>																																										

**Example 1- Application where you commence supplying Bega at the start of the Financial Year**

For example, if:

- the Growth Incentive Baseline for a Supplier is 60,000 kg butterfat and 40,000 kg protein; and
- at the end of the Growth Incentive Period, Bega has accepted 78,000 kg butterfat and 52,000 kg protein from that Supplier,

then that Supplier will be entitled to a possible Growth Incentive of:

(a) \$0.18 per kg butterfat on 5,994 kg of butterfat (being, 9.99% of the butterfat component of the Growth Incentive Baseline of 60,000 kg) i.e. \$1,078.92; and

(b) \$0.36 per kg protein on 3,996 kg protein (being 9.99% of the protein component of the Growth Incentive Baseline of 40,000 kg) i.e. \$1,438.56; and

(c) \$0.72 per kg butterfat on 12,006 kg butterfat (being the balance of total growth in butterfat compared to the Growth Incentive Baseline i.e. 18,000 kg less 5,994 kg) i.e. \$8,644.32; and

(d) \$1.44 per kg protein on 8,004 kg protein (being the balance of total growth in protein compared to the Growth Incentive Baseline i.e. 40,000 kg less 3,996 kg) i.e. \$11,525.76,

being a total possible Growth Incentive of \$22,687.56. The actual Growth Incentive payable to the Supplier will then be the excess of the possible Growth Incentive over the total of any New Milk Incentives already paid to the Supplier in respect of the Growth Incentive Period.

**Example 2 – Application where you commence supplying Bega part way through a Financial Year**

If you commence supplying Bega part way through a Financial Year, then the possible Growth Incentive will be calculated based on:

- your Prior Deemed Milk Supply as set out in **Item 12** of the Details; and
- the Milk Solids in Milk accepted by Bega during the Term,

**(Total Annual Milk)**. The Growth Incentive will then be calculated as a pro rata proportion of the Total Annual Milk that was supplied to Bega.

If, in Example 1 above:

- 28,000 kg butterfat and 22,000 kg protein was the Prior Deemed Milk Supply by you to your previous processor during the period commencing on 1 July 2024 and ending on the day prior to the Commencement Date; and
- 50,000 kg butterfat and 30,000 kg protein was contained in the Milk Solids in Milk accepted by Bega during the Term,

then, you will be entitled to a possible Growth Incentive of:

- 64.10% of the \$9,723.24 (being the total incentive calculated in the above example on the growth in butterfat); and
- 57.69% of the \$12,964.32 (being the total incentive calculated in the above example on the growth in protein),

being, a total possible Growth Incentive of \$13,712. The actual Growth Incentive payable to the Supplier will then be the excess of the possible Growth Incentive over the total of any New Milk Incentives already paid to the Supplier in respect of the Growth Incentive Period.

11. **Exclusive Suppliers only:**  
Growth Incentive Baseline for new suppliers:  
(Section 2.6)

*Are you a new supplier to Bega? If yes, please complete the baseline details as agreed between the parties below\*:*

Financial Year	Total Butterfat (kgs)	Total Protein (kgs)
1 July 2022 to 30 June 2023		
1 July 2023 to 30 June 2024		
<b>Growth Incentive Baseline</b> (average of previous 2 years)		

*\*If a Growth Incentive Baseline amount is not specified in the above table, you will not be eligible to receive any Growth Incentive.*



<p>12. <b>Exclusive Suppliers only:</b> Prior Deemed Milk Supply – Growth Incentive for Supplier commencing part way through a Financial Year (Section 2.6)</p>	<p>For the purposes of calculating the Growth Incentive where you commence supplying us part way through a Financial Year, the total amount of your Milk Solids supplied to your previous processor during the period commencing on 1 July 2024 and ending on the day prior to the Commencement Date is agreed to be the amount set out in the table below (<b>Prior Deemed Milk Supply</b>)*:</p> <table border="1" data-bbox="560 327 1359 495"> <thead> <tr> <th>Financial Year</th> <th>Total Butterfat (kgs)</th> <th>Total Protein (kgs)</th> </tr> </thead> <tbody> <tr> <td>1 July 2024 to the day prior to the Commencement Date</td> <td></td> <td></td> </tr> </tbody> </table> <p><i>*You must supply reasonable evidence of the information in this table promptly after the Commencement Date to be eligible for the Growth Incentive.</i></p>	Financial Year	Total Butterfat (kgs)	Total Protein (kgs)	1 July 2024 to the day prior to the Commencement Date		
Financial Year	Total Butterfat (kgs)	Total Protein (kgs)					
1 July 2024 to the day prior to the Commencement Date							
<p>13. Fees for Services: (Section 2.7)</p>	<p>The Fees for Services provided by us to you which are applicable during the Term comprise those set out in the table below:</p> <table border="1" data-bbox="491 723 1426 857"> <thead> <tr> <th>Fee</th> <th>Rate</th> </tr> </thead> <tbody> <tr> <td><b>Stop Fee</b></td> <td>\$8.00 per daily pickup and \$22.00 per second daily pickup (or \$8.00 where either pickup is greater than 8,000 litres)</td> </tr> </tbody> </table>	Fee	Rate	<b>Stop Fee</b>	\$8.00 per daily pickup and \$22.00 per second daily pickup (or \$8.00 where either pickup is greater than 8,000 litres)		
Fee	Rate						
<b>Stop Fee</b>	\$8.00 per daily pickup and \$22.00 per second daily pickup (or \$8.00 where either pickup is greater than 8,000 litres)						

**Bega** accepts the offer of the **Supplier** and, if applicable, the **Sharefarmer Supplier**, to supply Milk to Bega on the terms of this Agreement.

<p><b>Signed by the Supplier</b> by an authorised representative</p>	<p>_____ Signature of authorised representative</p> <p>_____ Role or Office held</p> <p>_____ Date signed</p>
<p><b>Signed</b> for and on behalf of the <b>Sharefarmer</b> by the <b>Sharefarmer</b> or an authorised representative:</p>	<p>_____ Signature of authorised representative</p> <p>_____ Role or Office held</p> <p>_____ Date signed</p>
<p><b>Signed</b> for and on behalf of <b>Bega Cheese Limited</b> by an authorised representative:</p>	<p>_____ Signature of authorised representative</p> <p>_____ Role or Office held</p> <p>_____ Date signed</p>

## 1. Milk Supply

### 1.1 Agreement to supply milk

You agree to supply us with Milk from the Farm(s), and we agree to buy that Milk, on the terms of this Agreement. You must elect to supply us on an exclusive or non-exclusive basis by selecting the option you want in **Item 4** of the Details. If you elect to supply us Milk exclusively, you will be referred to as an Exclusive Supplier and if you elect to supply us Milk non- exclusively, you will be referred to as a Non- Exclusive Supplier.

When you review this Agreement, it is important that you note that some provisions (including the right to receive certain incentive payments) are identified as only applying to Exclusive Suppliers or Exclusive Suppliers paid under certain payment systems.

### 1.2 Exclusive Supply

If you are an Exclusive Supplier, you agree to:

- (a) exclusively supply us all of the Milk produced at the Farm(s), other than Personal Use Milk; and
- (b) not supply any Milk produced at the Farm(s) to any other person or entity.

### 1.3 Non-Exclusive Supply

If you are a Non-Exclusive Supplier, you agree to supply us with some, but not necessarily all, of the Milk produced at your Farm(s).

### 1.4 Our Right to Acquire Milk

This Agreement does not limit our right to purchase milk from any other person or entity.

### 1.5 Term of milk supply agreement

This Agreement commences on the Commencement Date and will end on the Expiry Date, unless terminated earlier in accordance with the provisions of this Agreement (**Term**).

### 1.6 Cooling-off period

You may terminate this Agreement at any time within the period that ends 14 days after the day this Agreement is entered into without incurring any liability to us. If there is a Sharefarmer Supplier under this Agreement, both you and the Sharefarmer Supplier must exercise the rights under this section 1.6 acting jointly.

### 1.7 Special Conditions

This Agreement includes the Special Conditions, if any, set out in Appendix B. If there is any inconsistency between a Special Condition and the other provisions of this Agreement, the Special Condition will prevail.

## 2. Milk Pricing

### 2.1 Monthly Minimum Prices

During the Term, we will pay you the Monthly Minimum Prices set out in **Item 6** of the Details for Milk supplied to us, based on the Milk Solids of that Milk. If there is a Sharefarmer Supplier, payments to you and the Sharefarmer Supplier will be made in accordance with the Relevant Percentage for each.

### 2.2 Monthly Minimum Price Justification

Bega's Monthly Minimum Prices are determined taking into account the following critical inputs:

- financial returns from Australian and international dairy markets and price trends;
- Australian dollar exchange rates (especially against the US dollar, Yen and Euro);
- the milk production forecasts for the relevant supply region accounting for climatic and farm sustainability conditions in each region;
- competition for milk in the relevant supply region; and
- the internal product mix, customer contracts and operational efficiencies across the Bega Cheese Group.

Once determined, the Monthly Minimum Prices are then transposed into our payment system for the relevant supply region.

### 2.3 Permitted Deductions and Additions to monthly payments

During the Term, you will receive a monthly payment equal to the applicable Monthly Minimum Price (plus any applicable Step-Ups) multiplied by the volume of Milk supplied by you during that month. We will deduct from your monthly payment the Fees for Services set out in section 2.7 and the Industry Fees set out in section 2.8, where applicable.

If Milk supplied under this Agreement fails to meet the Quality Standards for Grade 1 Milk, we will also make further deductions from the monthly payments made to you in accordance with section 2.9.

For Exclusive Suppliers only, any Growth Incentive or New Milk Incentive (if applicable) will be added by us to the monthly payments made to you in accordance with sections 2.5 and 2.6 and, if the Exclusive Supplier elects to be paid under MPS 9/3, any Productivity Incentive will be added to your monthly payment in accordance with section 2.4.

If there is a Sharefarmer Supplier under this Agreement, we will pay you and the Sharefarmer Supplier the Relevant Percentage of each monthly payment.

If there is a Sharefarmer Supplier under this Agreement, both you and the Sharefarmer Supplier must be paid under the same payment system that has been selected by you under this Agreement. If there is more than one Farm listed in **Item 1** of the Details, all Farms must be paid under the same payment system as well.

#### 2.4 **Productivity Incentive – For Exclusive Suppliers paid under MPS 9/3 only**

Exclusive Suppliers that have selected the MPS 9/3 payment system are eligible to receive a Productivity Incentive. Non-Exclusive Suppliers and Exclusive Suppliers paid under the MPS Flat 1:2 and MPS Flat 1:1 payment systems are not eligible to receive a Productivity Incentive.

The Productivity Incentive is paid to eligible Exclusive Suppliers monthly based on the amount of Milk Solids accepted by us for each month during the Term.

The rates for the Productivity Incentive are set out in **Item 7** of the Details.

If there is more than one Farm listed in **Item 1** of the Details, we will group all those Farms together for the purposes of calculating the Productivity Incentive, unless there is a different Sharefarmer Supplier or Sharefarmer Suppliers associated with any of the Farms in which case the Productivity Incentive will be calculated and paid on a per Farm basis.

#### 2.5 **New Milk Incentive – Exclusive Suppliers only**

All Exclusive Suppliers are eligible to receive a New Milk Incentive if they satisfy the requirements set out in this section. Non-Exclusive Suppliers are not entitled to a New Milk

Incentive.

If you are able to increase either or both of the Milk Solids in the Milk accepted by us during any month in the Term compared to the Milk Solids accepted by us during the same month in the previous Financial Year (**New Milk Baseline**), you will be eligible for a new milk incentive at the rates set out in **Item 8** of the Details (**New Milk Incentive**). The New Milk Incentive will be paid on the amount of Milk Solids in Milk which is accepted by us during each month of the Term over and above the New Milk Baseline.

If you are a new supplier to us, the New Milk Baseline applicable for the purpose of calculating the New Milk Incentive is set out in **Item 9** of the Details and is based on the evidence provided by you of your supply to your previous processor for that period. If you receive updated data from your previous processor in relation to the New Milk Baseline, we will vary the New Milk Baseline accordingly, subject to you providing us with reasonable supporting evidence.

If there is more than one Farm listed in **Item 1** of the Details, we will group all those Farms together for the purposes of calculating the New Milk Incentive, unless there is a different Sharefarmer Supplier or Sharefarmer Suppliers associated with any of the Farms in which case the New Milk Incentive will be calculated and paid on a per Farm basis.

#### 2.6 **Growth Incentive – Exclusive Suppliers only**

All Exclusive Suppliers are eligible to receive a Growth Incentive if they satisfy the requirements set out in this section. Non-Exclusive Suppliers are not eligible to receive a Growth Incentive.

The Growth Incentive is calculated on any increase in either or both of the Milk Solids which are accepted by us in the Growth Incentive Period over and above the average of the relevant Milk Solids in such Milk supplied during the previous two Financial Years (**Growth Incentive Baseline**).

If you are a new supplier to us or you have not been a supplier to us for the previous two Financial Years, the Growth Incentive Baseline is set out in **Item 11** of the Details.

If you commence supplying Bega part way through a Financial Year, then the Growth Incentive will be calculated based on:

- your Prior Deemed Milk Supply as set out in **Item 12** of the Details; and
- Milk Solids in Milk accepted by us during the

Term,

(**Total Annual Milk**). You will then be paid a pro-rata proportion of the Growth Incentive calculated on the proportion of the Total Annual Milk that was accepted by us during the Term.

The rates for the Growth Incentive and an example of the way in which the Growth Incentive operates are set out in **Item 10** of the Details.

If there is more than one Farm listed in **Item 1** of the Details, we will group all those Farms together for the purposes of calculating the Growth Incentive, unless there is a different Sharefarmer Supplier or Sharefarmer Suppliers associated with any of the Farms in which case the Growth Incentive will be calculated and paid on a per Farm basis.

To determine whether you will receive a Growth Incentive, at the end of the Growth Incentive Period, you will be assessed against both the criteria for the New Milk Incentive and the criteria for the Growth Incentive. If you would have received more money from us under the New Milk Incentives, you will not also be paid a Growth Incentive. If you would have been paid more money from us under the Growth Incentive, you will receive a top up payment as soon as reasonably practicable after the end of the Growth Incentive Period, being the difference between what you would have been paid under the Growth Incentive less what you have been paid under the New Milk Incentive.

## 2.7 Fees for Services

You agree that we will provide various services to you during the Term and that we will deduct Fees for Services from the monthly payments made to you.

In particular, we will charge you:

- Stop Fees, being fees charged by us for each time a tanker stops to pick up Milk from you. This Stop Fee is to provide an incentive to you to install sufficient vat capacity to move to no more than once a day milk collection,

(being the **Fees for Services**).

The amount of the Fees for Services applicable during the Term are set out in **Item 13** of the Details.

If you have notified us that a Farm has capacity for skip-a-day collection, but we decide to arrange collection of the Milk from that Farm on

a daily basis, you will only be charged the Stop Fee as if the Milk from that Farm has been collected on a skip-a-day basis. If twice a day pickup is required by you, we will charge an additional Stop Fee as set out in **Item 13** of the Details.

## 2.8 Industry Fees

You are liable to pay mandatory fees imposed by Dairy Australia, State Regulatory Authorities and animal welfare levies, along with various other fees or levies imposed by law (**Industry Fees**). These Industry Fees vary annually. You direct us to deduct these Industry Fees from amounts otherwise payable to you under this Agreement as soon as reasonably practicable after we have been notified of these fees.

## 2.9 Quality Deductions and other Consequences

If you do not supply Milk that is Grade 1 Milk to us during the Term, or the Dumping Policy applies, we will charge you Quality Deductions or implement other consequences in accordance with section 6 of this Agreement.

## 2.10 Milk Price Adjustments

### (a) Step-Ups

You will be eligible to receive any Step-Ups that we publicly announce and notify you of in writing.

The amount of the Step-Up will be specified in our notice and the Step-Up will be paid on all Milk you supply during the specified period stated in the notice. A Step-Up is an additional payment and does not form part of the Monthly Minimum Price.

### (b) Step-Downs

We will not retrospectively Step-Down the Monthly Minimum Prices during the Term. Only in exceptional circumstances will we consider prospective Step-Downs in Monthly Minimum Prices within the Term, and this would be done in accordance with the Dairy Code.

We will give you at least 30 days prior written notice of such a Step-Down and include all other details required by the Dairy Code.

You will have a right to terminate this Agreement within 21 days after receiving any such notice, with effect from the day the Step-Down occurs. You will also have

the right to rescind any such termination before the end of those 21 days. If there is a Sharefarmer Supplier, both you and the Sharefarmer Supplier must exercise your rights under this section acting jointly.

### **3. Payment**

#### **3.1 Monthly Payments**

We will pay you monthly during the Term.

#### **3.2 Payment Method**

We will make all payments required under this Agreement into the bank accounts that have been nominated by you or that you have included in our nominated banking authorisation system. You will be paid for a month on or before the 15th day of the following month and any payments for the Growth Incentive will be paid after the end of the Growth Incentive Period in accordance with section 2.6. If the 15th is not a Business Day, we will pay you on the Business Day beforehand.

You agree that the first payment made under this Agreement will not be due and payable until after the completion of the 14 day cooling off period set out in section 1.6.

#### **3.3 Pay Statements**

We will provide you with a Pay Statement for each month. The Pay Statement will consist of:

- (a) a Recipient Created Tax Invoice for Milk supplied in the month which also details the Fees for Services, and the Industry Fees for the month; and
- (b) where applicable, a Recipient Created Tax Invoice for the reimbursement of any expenses incurred by you which we have agreed to pay.

You and, if applicable, the Sharefarmer Supplier must notify us prior to the end of any month if you wish to change either of your contact details, including banking and address details to facilitate prompt payment for Milk.

### **4. Collection of milk**

#### **4.1 Collection Times**

We will collect Milk at the location, times and in the frequencies agreed between us. Collection times are determined by factors including Milk volumes and tanker capacity. Reasonable notice

will be given to you by us or our freight contractor of any changes to pick up frequencies.

#### **4.2 Title**

You warrant that you own all Milk you supply to Bega under this Agreement, and you have the right to sell the Milk free from any mortgage, charge or other security interest. Ownership of Milk supplied under this Agreement passes from you to us when the Milk enters the tanker of our freight contractor. However, you remain responsible if the Milk does not comply with the requirements of this Agreement, including (but not limited to) where your non-compliant Milk contaminates other milk.

#### **4.3 Minimum Collection**

We require that at least 500 litres of Milk is available for collection at any one time from each Farm.

An exception to this minimum collection volume may be applied by agreement with Bega where your Milk supply is based on a seasonal supply pattern, either at the start or end of your seasonal calving season.

Should your pickup volume fall below 500 litres a collection for two consecutive collections or more, you may be subject to suspension and the period of suspension will continue until such time as you are able to increase production above the required 500 litres.

You must ensure the Milk you supply under this Agreement is refrigerated, agitated and is less than 48 hours old at the time it is due to be collected by us except where otherwise agreed in writing by the parties and upon completion of a risk assessment by Bega's authorised representatives.

#### **4.4 Measurement of Milk Collection Volume**

All Milk collected from you is measured using the industry approved flow meters fitted on the milk tanker. Flow meters are assessed through industry approved measures on a six monthly basis by our milk freight contractors for volume accuracy assurance.

#### **4.5 Notification to Bega of Power Outages**

If you give us reasonable notice that a Farm's dairy will suffer a power outage, we will use reasonable efforts to pick Milk up before the power outage to assist you in preventing hot Milk.

## 5. Supplier Obligations

### 5.1 General Obligations

At all times during the Term, you are required to:

- (a) comply with dairy licensing requirements and must harvest and hold Milk in an approved dairy premises and comply with the relevant State Food Authority licence conditions and regulations;
- (b) take all reasonable steps to ensure the health and safety of our staff and our contracted tanker drivers while they are on the Farm(s);
- (c) provide safe and suitable access to allow an easy entrance and exit for our contracted tankers to and from the Farm(s) and efficient collection of the Milk from the Farm(s);
- (d) comply with all applicable laws, regulations and mandatory codes, including but not limited to those in relation to work health and safety, employment and workplace relations, modern slavery, environmental management, waste management and animal welfare;
- (e) comply at all times with the Bega Cheese On-Farm Quality Assurance Program and permit reviews and audits of such compliance in accordance with section 6.6(b); and
- (f) take all reasonable steps to avoid the use of GMO feeds and feed products.

A failure by you to comply with any of the above obligations may result in the suspension of this Agreement in accordance with section 6.6(c).

### 5.2 Insurance

You should, at your cost, purchase and maintain sufficient levels of public liability insurance to protect your business from any claims that may arise under this Agreement that would be covered by such insurance. Where you effect such insurance, you must provide us with a certificate of currency for any such policy upon request.

## 6. Milk Quality Standards and Milk Quantity

### 6.1 Quality Obligations

You must ensure the Milk supplied under this

Agreement is Grade 1 Milk that meets the Quality Standards and that you comply with the Bega Cheese On-Farm Quality Assurance Program.

### 6.2 Self-Reporting Quality Standard Breaches and Consequences

If you suspect that Milk to be supplied under this Agreement does not meet the control limits set out in the Quality Standards, you must self-report that breach by immediately contacting us and arranging for a sample to be tested by us. If the sample tested does not amount to Milk within the control limits set out in the Quality Standards:

- (a) we will provide you with written notice of the test results and the fact that you must promptly and safely dispose of the affected Milk; and
- (b) we may reject the Milk by providing written notice to you as soon as practicable of the rejection including the reason for the rejection and any consequences, and the Dumping Policy will apply.

### 6.3 General Consequences of Failure to comply with Quality Standards and the Bega Cheese On-Farm Quality Assurance Program

Where you do not self-report a breach of a Quality Standard under section 6.2 and:

- (a) you do not supply Grade 1 Milk or otherwise breach the Quality Standards, the following consequences will apply:
  - (i) Quality Deductions being applied (as applicable);
  - (ii) we may reject the relevant Milk (in which case we will provide written notice to you as soon as practicable of the rejection, including the reasons for the rejection and any consequences) and, subject to section 6.4, no payment being made for the relevant Milk and you being required to promptly and safely dispose of that Milk (where applicable);
  - (iii) any other consequences expressly provided for in the Quality Standards;
  - (iv) a Quality Review may be conducted as described in Section 6.6(b); and
  - (v) you may be required to comply with the Resupply Procedure; or

- (b) you fail to comply with the Bega Cheese On-Farm Quality Assurance Program, or you supply Poor Quality Milk, this may result in the suspension of this Agreement in accordance with sections 6.6(c) or 6.6(d).

#### 6.4 Dumping Policy

On the first three occasions during the Term where either:

- (a) you self-report that Milk to be supplied is in breach of the Quality Standards in accordance with section 6.2; or
- (b) Milk that is to be supplied is rejected by a grader or tanker driver on Farm, based on their reasonable opinion that the Milk is contaminated, soured or otherwise unfit for human consumption,

we will reject the Milk by providing written notice to you specifying the reasons for the rejection and any consequences, you will promptly and safely dispose of the Milk and we will pay for the Milk (based on an average of the Milk Solids in the previous three collections of Milk) at the Monthly Minimum Prices (including any Step-Ups) less a Quality Deduction in your monthly payment equal to:

- (a) in the case of the first dump – 10% of the Monthly Minimum Price (including any Step-Ups) for each kilogram of affected Milk Solids;
- (b) in the case of the second dump – 30% of the Monthly Minimum Price (including any Step-Ups) for each kilogram of affected Milk Solids; and
- (c) in the case of the third dump – 30% of the Monthly Minimum Price (including any Step-Ups) for each kilogram of affected Milk Solids.

On each subsequent occasion (after the third dump) during the Term that section 6.4(a) or 6.4(b) applies, we will not pay for the Milk.

#### 6.5 Notification of Breach of Quality Standards

We will report all results to you of breaches of the Quality Standards by the following means:

- (a) **Bega Production Statement** – within 10 days after the end of each Quality Assessment Period, we will provide you with a written statement in relation to the quantity and quality of your Milk supplied during that Quality Assessment Period, including a summary of your

performance in respect of certain quality obligations under this Agreement;

- (b) **SMS** – we will provide details (litres/ butterfat/protein/BMCC/ Bactoscan /Thermoduric) via SMS as soon as possible after each pick-up if requested by you;
- (c) **Web access** - you may access your volume information and quality results on the farmer access web page as soon as they are available. Access to the web page is via the link on the Bega Home Page at <https://farmer-portal.begacheese.com.au/>. A security password is required to access this site.

#### 6.6 Quality Assurance Program

##### (a) Accreditation

You must obtain and maintain accreditation under the Bega Cheese On-Farm Quality Assurance Program:

- (i) if required by the applicable dairy authority, within three months of the Commencement Date if you did not supply milk to Bega Cheese Limited, Tatura Milk Industries Pty Ltd or BDD Australia Pty Ltd (formerly LD&D Australia Pty Ltd) immediately before the Commencement Date; and
- (ii) otherwise, every two years, or more frequently if required for compliance with State regulatory requirements,

and thereafter you must comply with the requirements of that program.

##### (b) Audits and reviews

You will permit performance based audits of your systems and facilities by an auditor approved and paid for by us, as deemed reasonably necessary by us in order to comply with regulatory requirements (**QA System Audit**).

You will permit performance based reviews of your systems and facilities by us to periodically check your ongoing compliance with the Quality Standards or where you have failed to comply with a relevant Quality Standard (**Quality Review**).

##### (c) Suspension of Accreditation

Your accreditation under section 6.6(a) may be suspended if either:



- (i) any critical non-conformances are found during a QA System Audit or Quality Review. Critical non-conformances require the auditor to notify the relevant State Food Authority of the breach in food safety within 24 hours and the non-conformance must be cleared by a State Food Authority officer; or
- (ii) repeated major or minor non-conformances are not rectified by you as applicable, within such reasonable time for rectification as is provided by us to you.

The suspension will remain in place until the non-conformances have been rectified and confirmed by the State Food Authority auditor or our auditor (or both). Suspension of accreditation will also then result in the suspension of your supply of Milk to us.

**(d) Suspension of Milk Supply**

We may also suspend Milk collection from you in accordance with the Quality Standards or if:

- (i) you supply Poor Quality Milk;
- (ii) you fail to comply with any remedial actions reasonably required by us in accordance with the Quality Standards;
- (iii) you commit a material breach of any of those matters set out in section 5.1, which is not rectified within such reasonable time for rectification as is notified by us to you; or
- (iv) the Farm(s) otherwise pose an unacceptable and ongoing health, safety, environmental or quality risk that may affect the proper performance of this Agreement.

In order for us to withdraw the suspension, you will need to demonstrate to our reasonable satisfaction that the reason giving rise to the suspension has been rectified or otherwise appropriately addressed and comply with our Resupply Procedures.

**6.7 Testing of Milk**

Testing against the Quality Standards will be conducted by a NATA accredited testing facility.

Sampling occurs at the collection location and is undertaken by us or our freight contractor in accordance with the Quality Standards. The accredited testing facility will test the sample as soon as reasonably practicable after collection. We will provide the test results to you as soon as reasonably practicable in accordance with section 6.5.

Any in-field testing performed by you or on your behalf is to be used as a guide only to assist you in any decision-making process regarding the supply of Milk to us. Unless there is a manifest error, the results of testing conducted by us, or on our behalf, will be used as the official test results in respect of any matter regarding Milk quality.

**7. General**

**7.1 Termination**

- (a) Either party may terminate this Agreement with immediate effect, if the other party commits a material breach of this Agreement and, if that material breach is capable of remedy, does not remedy the material breach within 30 days of being notified in writing by the terminating party to do so.
- (b) Without limitation, a party may commit a material breach if:
  - (i) they enter into bankruptcy or liquidation or suffer an insolvency event;
  - (ii) they are convicted of any offence where the penalty is imprisonment;
  - (iii) they are guilty of fraud, dishonesty or any other serious misconduct in connection with this Agreement; or
  - (iv) they commit a breach of their obligations under sections 5.1, 7.5 or section 7.6 which has a serious effect on the benefit to which the other party would otherwise have under this Agreement.
- (c) If you have elected to supply Milk to us as a Non-Exclusive Supplier, you may also terminate this Agreement at any time without cause by providing written notice to us, effective 30 days after payment to us of any amounts you owe us.
- (d) In order to terminate this Agreement in accordance with this section, the terminating party must provide the other

party with written notice of:

- (i) the termination;
  - (ii) the reason for the termination; and
  - (iii) the day the termination takes effect.
- (e) If there is a Sharefarmer Supplier under this Agreement, both you and the Sharefarmer Supplier must exercise your rights under sections 7.1(a), 7.1(b) 7.1(c) and 7.1(d) acting jointly.

## 7.2 Changes to Farm Ownership or Herd

- (a) You acknowledge that the benefit that we receive under this Agreement is the purchase of Milk produced on the Farm(s) and that we rely on that Milk in the operation of our business. You agree to act in good faith and use your best endeavours to maintain that supply of Milk and to not do anything that would undermine Bega receiving that benefit. Without limiting these obligations, you agree not to do any of things identified in section 7.2(b) (**Farm Change Event**) unless you have:
- (i) given us at least 30 days' prior written notice of the proposed Farm Change Event; and
  - (ii) paid us all amounts that you owe us under this Agreement.
- (b) A Farm Change Event will occur if you:
- (i) sell or transfer, or allow to be sold or transferred, any of your Farms, dairy land and assets (excluding the milking herd) to a third party (including to any company, person or entity related to you);
  - (ii) make any changes to your ownership structure, or to any lease agreement, share farming agreement or any other arrangement affecting the Farms' dairy land and/or assets; or
  - (iii) cease the production of Milk at the Farms.

## 7.3 Variations

- (a) This Agreement may only be unilaterally varied during the Term by us in the circumstances permitted by the Dairy Code and provided that variation is effected in

accordance with the requirements of the Dairy Code. We will provide you with written notice of any such unilateral variation as soon as practicable after the variation and will include the details and reason for the variation, and the day the variation takes effect.

- (b) This Agreement may otherwise only be varied by both parties agreeing in writing to the variation.

## 7.4 Obligation to act in good faith

We each agree that we must deal with each other in good faith in relation to the supply of Milk. Without limitation, that duty of good faith applies in the circumstances specified in section 11(3) of the Dairy Code and, in determining whether either of us has acted in good faith, the matters identified in section 11(4) of the Dairy Code may be taken into account.

## 7.5 Conduct of the parties

The parties will not engage in behaviour that is, or may reasonably be considered to be intimidating, bullying, or harassing or commit any act or behaviour which is offensive or abusive in connection with this Agreement.

## 7.6 Foreign Corrupt Practices Act

The parties must comply with the U.S. Foreign Corrupt Practices Act (**FCPA**). We prohibit all forms of bribery and require all employees, agents, consultants, contractors, and other parties acting on our behalf to fully comply with any legal obligations.

## 7.7 Compliance with the Dairy Code

This Agreement implements the required terms of the Dairy Code and to the extent there is any inconsistency between the terms of this Agreement and the Dairy Code, then the Dairy Code prevails. If any part or whole of one or more provisions of this Agreement are non-compliant with the Dairy Code, then any part or whole of one or more of those provisions will be severed from this Agreement and the validity, existence, legality and enforceability of the remaining provisions of this Agreement will not be affected, prejudiced or impaired.

## 7.8 Compliance with the law

The parties must at all times comply with the law when carrying out their obligations in connection with this Agreement.

### 7.9 Set off

We may set off any amounts due to you under this Agreement against any amounts due by you to us under this Agreement. We may set off any amounts due to the Sharefarmer Supplier under this Agreement against any amounts due by the Sharefarmer Supplier to us under this Agreement.

### 7.10 Force Majeure

You are not required to perform your obligations in this Agreement during the time you may be prevented from doing so by force majeure events that are beyond your reasonable control such as floods, fires, or similar natural disasters. We are not required to perform our obligations in this Agreement during the time we may be prevented from doing so by force majeure events (such as damage to or destruction of our plant or manufacturing facilities) which are beyond our reasonable control (**Force Majeure Events**). In the event that we are prevented from collecting your Milk due to a Force Majeure Event, we may in our absolute discretion, make arrangements for you to be credited with the Milk in the vat and we will pay for that Milk at the applicable Monthly Minimum Price.

### 7.11 Use of Information and Privacy

We will use any personal information collected in the course of performance of this Agreement in accordance with the *Privacy Act 1988* (Cth) and the Bega Privacy Policy available at <https://begagroup.com.au/privacy-policy/>.

### 7.12 Assignment

Neither party may assign or transfer its rights under this Agreement without the prior written consent of the other party, such consent shall not be unreasonably withheld.

### 7.13 Confidentiality

All Confidential Information remains the property of and is confidential to the disclosing party. The receiving party must keep the Confidential Information confidential, must take all reasonable steps to keep secure all the Confidential Information coming into its possession or control, and must not memorise, use, modify, reverse engineer, reproduce or make copies or records of the Confidential Information for any purpose other than in connection with the performance by either party of its obligations under this Agreement. These confidentiality obligations will apply for three years after this Agreement is terminated or expires. Either party may disclose Confidential Information as may be required by law or to their legal and other business advisers provided they comply with a similar obligation of confidence as

set out in this section 7.13.

### 7.14 Disputes

- (a) If we on the one hand or you on the other (the **complainant**) have a complaint in relation to a matter arising under or in connection with this Agreement, the complainant must notify the other party (the **respondent**), in writing, of the following:
  - (i) the nature of the complaint;
  - (ii) that the complainant wishes the complaint to be dealt with in accordance with the complaint handling procedure provided in this Agreement; and
  - (iii) the outcome the complainant wants.
- (b) Bega's Complaint Handling Officer must manage the complaint in accordance with the procedure in this Agreement.
- (c) Within five working days after receiving notice of the complaint under section 7.14(a), the respondent must give a written acknowledgement to the complainant stating:
  - (i) that notice of the complaint has been received; and
  - (ii) the steps to be taken to deal with the complaint.
- (d) The complainant and the respondent must attempt to resolve the complaint in accordance with the complaint handling procedure provided in this Agreement before taking action to resolve the complaint by mediation or arbitration.
- (e) If the complaint is not resolved in accordance with the complaint handling procedure provided in this Agreement within 60 days after the acknowledgement was given to the complainant under section 7.14(c)(i):
  - (i) the complaint must be referred to mediation in accordance with the Dairy Code;
  - (ii) if mediation does not resolve the complaint, the complainant and the respondent may agree that the complaint be resolved by arbitration in accordance with the Dairy Code.
- (f) The complainant may, at any time, withdraw the complaint by notice in writing to the

respondent.

- (g) Despite the existence of a complaint or dispute, each party must continue to comply with its respective obligations under this Agreement.

#### 7.15 Trustees

- (a) Unless you have told us that you are the trustee of a trust, you warrant that you are entering into this Agreement in your own capacity and not on behalf of any other person or as trustee of a trust.
- (b) If you have told us that you are entering into this Agreement as a trustee, you enter into this Agreement on your own behalf and on behalf of the trust and you warrant to us that you:
  - (i) are either the sole trustee of the trust or if there are multiple trustees of the trust, all those trustees are listed as party to this Agreement;
  - (ii) have entered this Agreement for the trust's benefit and purpose and have arranged any required approvals for the trust's property to be bound to this Agreement;
  - (iii) have the power under the trust deed to enter into this Agreement, to fulfil your obligations under this Agreement, and to use the assets of the trust to pay any amount required in connection with this Agreement; and
  - (iv) have an unrestricted right to be fully indemnified out of the assets of the trust.
- (c) The Supplier acknowledges and agrees that Bega is entering into this Agreement on the basis that each of the warranties in this section 7.15 is true and will remain true throughout the Term.

#### 7.16 No partnership

This Agreement is between us as principal and you as an independent supplier. This Agreement is not a legal partnership, joint venture, agency or employment arrangement.

#### 7.17 Survival of terms of Agreement

Without limiting the sections which by their nature survive expiry or termination, sections 7.9, 7.11, 7.13, and 7.14 survive termination or expiry of this Agreement.

#### 7.18 Entire Agreement

This Agreement supersedes all prior agreements,

discussions, representations, negotiations and understandings and states all the terms of the Agreement between the parties in respect of its subject matter.

#### 7.19 Governing law

This Agreement is subject to the laws and courts of the State or Territory in which your contracted Farms are located. If your Farms are situated across more than one State or Territory, the laws and courts of New South Wales shall apply.

### 8. Definitions

**Agreement** means this agreement including the appendices and attachments and the Bega Cheese On-Farm Quality Assurance Program.

**Bactoscan** is a measurement of the total number of bacteria present in milk, alive and/or dead.

**Bega** means the Bega Cheese Group member that is the contracting party to this Agreement, as set out at the beginning of this Agreement, under the heading "Parties", and "we", "us" and "our" have corresponding meaning.

**Bega Cheese Group** means Bega Cheese Limited and its subsidiaries.

**Bega Cheese On-Farm Quality Assurance Program** means the program set out in the manual dated May 2022 provided by us to you at the same time as this Agreement is provided.

**BMCC** means bulk milk cell count.

**Business Day** means a day that is not a Saturday, a Sunday or a public holiday or bank holiday in the State to be applied as the governing law of this Agreement under section 7.19.

**Business Type** means the type of legal entity that you have used to enter into this Agreement. Your legal entity will be one of the following that are identified by the Australian Taxation Office: Australian Proprietary Company, Discretionary Services Management, Discretionary Trading Trust, Fixed Unit Trust, State Government Entity, Discretionary Investment Trust, Family Partnership, Individual/Sole Trader, Other Partnership, or Deceased Estate.

**Commencement Date** means the date set out in **Item 2** of the Details.

**Complaint Handling Officer** means Bega Cheese Limited's Executive General Manager of Nutritionals and Ingredients.

**Confidential Information** means all information

relating or belonging to a party to this Agreement, in any form, that should reasonably be considered as confidential to the party to whom it belongs or relates, and that is not generally available to the public at the time of disclosure other than as a result of a breach of this Agreement.

**Dairy Code** means the code to apply to the dairy industry introduced by the Australian Department of Agriculture and Water Resources with a commencement date of 1 January 2020.

**Details** means the section entitled 'Details' at the front of this Agreement.

**Dumping Policy** has the meaning given in section 6.4.

**EMCI** means early milk collection index as developed by the University of Tasmania.

**EU** means European Union.

**Exclusive Supplier** means a person that elects to supply Milk to us on an exclusive basis by selecting the "Exclusive Supply" option in **Item 4** of the Details.

**Expiry Date** means the date set out in **Item 3** of the Details.

**Farm(s)** means the farm or farms located at the addresses specified in **Item 1** of the Details from which you or (if applicable) the Sharefarmer must operate their dairy business.

**Farm Change Event** has the meaning given in section 7.2(b).

**Fees for Services** has the meaning given in section 2.7.

**Financial Year** means a period commencing on 1 July and ending 12 months later.

**Force Majeure Event** means an event as defined in section 7.10.

**Grade 1 Milk** means Milk provided by you which meets the Grade 1 specification requirements set out in column C of the Quality Table for each parameter set out in column A.

**Grade 2 Milk** means Milk provided by you which meets the Grade 2 specification requirements set out in column D of the Quality Table for each parameter set out in Column A.

**Grade 3 Milk** means Milk provided by you which meets the Grade 3 specification set out in column E of the Quality Table for each parameter set out in Column A.

**Grade 4 Milk** means Milk provided by you which meets the Grade 4 specification set out in column F of the Quality Table for each parameter set out in Column A.

**Growth Incentive** means the incentive, the details for which are set out in section 2.6.

**Growth Incentive Baseline** means the growth incentive baseline set out in **Item 11** of the Details or as described in section 2.6.

**Growth Incentive Period** means the Financial Year during the Term.

**Industry Fees** has the meaning given in section 2.8.

**Milk** means bovine milk supplied and accepted under this Agreement.

**Milk Solids** means butterfat and protein.

**Monthly Minimum Price** is the minimum price payable for Milk by Bega pursuant to section 26 of the Dairy Industry Code (set out as a schedule of monthly minimum prices in **Item 6** of the Details) consisting of a separately listed protein and butterfat price.

**MPS 9/3** means the payment system described by that name in **Item 4** of the Details and with the associated pricing set out in **Item 6** of the Details.

**MPS Flat 1:1** means the payment system described by that name in **Item 4** of the Details and with the associated pricing set out in **Item 6** of the Details.

**MPS Flat 1:2** means the payment system described by that name in **Item 4** of the Details and with the associated pricing set out in **Item 6** of the Details.

**NATA** means the National Association of Testing Authorities of Australia.

**New Milk Baseline** means the new milk baseline as defined in section 2.5.

**New Milk Incentive** means the incentive, the details for which are set out in section 2.5.

**Non-Exclusive Supplier** means a person that elects to supply Milk to us on a non-exclusive basis by selecting the "Non-Exclusive Supply" option in **Item 4** of the Details.

**Non-Exclusive Milk Payment System** means the payment system described by that name in **Item 4** of the Details and with the associated pricing set out in **Item 6** of the Details.

**Pay Statement** means the statement described in section 3.3.

**Personal Use Milk** means Milk that you produce that is used by you for personal consumption at the Farm(s) or to feed calves at the Farm(s).

**Poor Quality Milk** means Milk that fails to comply with the law, Food Safety Standards, or is Grade 4 Milk.

**Prior Deemed Milk Supply** has the meaning given in **Item 12** of the Details.

**Productivity Incentive** means the incentive, the details for which are set out in section 2.4.

**QA System Audit** has the meaning in section 6.6(b).

**Quality Assessment Period** means a ten day period during each month where Milk is assessed to determine if it meets the Quality Standards. There are three quality assessment periods per month. For non-30 day months, the final ten day period is adjusted (e.g. a 31 day month will have an 11 day period as the last quality assessment period for the month and a 28 day month will have an 8 day period as the last quality assessment period of the month).

**Quality Deductions** means the deductions that Bega will make from your monthly payments for breaches of the Quality Standards or where the Dumping Policy applies.

**Quality Review** has the meaning given in section 6.6(b).

**Quality Standards** means the standards that apply to Milk to be supplied to Bega as set out in Appendix A to this Agreement.

**Quality Table** means the table forming Part 2 of

Appendix A, which is to be interpreted in accordance with Part 1 of Appendix A.

**Relevant Percentage** means the percentage of all monies payable by Bega under this Agreement to each of the Supplier and the Sharefarmer Supplier as set out in **Item 5** of the Details.

**Resupply Procedure** means the resupply procedures set out in Part 3 of Appendix A.

**Special Conditions** means the special conditions, if any, set out in Appendix B to this Agreement.

**Step-Up** means an additional payment for the Milk you supply paid in accordance with section 2.10(a) of this Agreement.

**Step-Down** means a reduction of the Monthly Minimum Prices payable for the Milk you supply in accordance with section 2.10(b).

**Stop Fee** means the fee Bega will charge you for picking up your Milk at the rate set out in **Item 13** of the Details and in accordance with section 2.7.

**Supplier** means the person or entity (whatever the Business Type) supplying Milk to Bega under this Agreement and, if applicable, including the Sharefarmer Supplier whose details are set out on the front page of this Agreement, and you and your have a corresponding meaning.

**Term** has the meaning given in section 1.5.

**Thermoduric** means total number of bacteria that have survived pasteurisation and have formed colonies.

## APPENDIX A

### Quality Standards

#### Part 1: Interpretation of Quality Table

You are required to supply Grade 1 Milk to us during the Term, being Milk that complies with the Grade 1 specification requirements set out in the Quality Table. This table should be read in the following way:

- (a) Milk supplied must meet each of the parameters set out in column A of the Quality Table.
- (b) Milk will be tested by us at the times set out in the Quality Table in column B. For instance, temperature will be tested in relation to each consignment of Milk supplied.
- (c) Milk must meet the specifications for being “Grade 1” in terms of quality summarised in column C, which are also set out in greater detail in column I. For instance, the temperature of Milk supplied must be <5° C within 2 hours and 21 minutes from the end of milking.
- (d) If Milk does not comply with the specifications for being “Grade 1” in terms of quality as summarised in column C, the Milk may still be accepted by Bega, but Bega will be entitled to deduct the amount set out in column G which will depend on whether the Milk has met the specifications for Grade 2 Milk set out in column D, Grade 3 Milk set out in column E or Grade 4 Milk set out in column F.
- (e) Bega will provide you with a written notification in the circumstances described in column I of the Quality Table.
- (f) If Milk fails to comply with a Quality Standard, Bega will:
  - (i) refuse to pay for the Milk if that is the consequence set out in column G or column I;
  - (ii) deduct the amount set out in column G from your Monthly Minimum Prices (including any Step-Ups) if the Milk is Grade 2 Milk, Grade 3 Milk or Grade 4 Milk; and
  - (iii) implement any further consequences set out in column I.

**Part 2: Quality Table – Quality Standards**

If you supply Milk that does not meet the required Quality Standards, based on our testing regime, we will make a Quality Deduction from your Monthly Minimum Prices (including any Step-Ups) for Milk and/or any other action as set out in the following table:

A: Parameter	B: Test Frequency	C: Grade 1 Specification	D: Grade 2 Specification	E: Grade 3 Specification	F: Grade 4 Specification	G: Quality Deduction	H: Quality Deduction Basis	I: Details of requirements and Rejection conditions
Sensory	Each consignment	Creamy white free flowing appearance, fresh clean smell. Free from odours, unpleasant characteristics, chemical residues, foreign matter	N/A	N/A	N/A	In accordance with the Dumping policy	Per consignment	<ul style="list-style-type: none"> <li>- Milk is assessed by trained tanker drivers on arrival at Farm and may be rejected by those drivers if it does not meet the Grade 1 Specification and the Dumping Policy will apply</li> </ul>
Temperature	Each consignment	< 5° C within 2 hours 21 minutes from the end of milking	N/A	N/A	N/A	In accordance with the Dumping policy	Per consignment	<ul style="list-style-type: none"> <li>- Bega may decide to collect Milk prior to 2 hours 21 minutes after milking at temperatures greater than or equal to 5° C.</li> <li>- Bega uses the industry standard EMCI for undertaking food safety risk assessments on all Milk temperatures greater than or equal to 5°C.</li> <li>- If such Milk is not within the Milk Cooling Envelope of the EMCI, Bega may reject the Milk and the Dumping Policy will apply.</li> </ul>



A: Parameter	B: Test Frequency	C: Grade 1 Specification	D: Grade 2 Specification	E: Grade 3 Specification	F: Grade 4 Specification	G: Quality Deduction	H: Quality Deduction Basis	I: Details of requirements and Rejection conditions
Antibiotics / Inhibitory Substances	Randomly once a month and after any positive tanker results	Zero	N/A	N/A	Presence of antibiotics/ inhibitory substances	No payment for the positive consignment into the tanker. Milk supplied for the balance of the Quality Assessment Period subject to a Quality Deduction equal to the lesser of Bega's actual loss and a Grade 4 deduction = 10%	Per Quality Assessment Period	<p>If there is a positive result:</p> <ul style="list-style-type: none"> <li>- the Quality Deduction in column G will be made from Monthly Minimum Prices (including any Step-Ups);</li> <li>- milk collection will cease immediately, and the relevant Resupply Procedure must be followed;</li> <li>- A Quality Review will be undertaken; and</li> <li>- results will be reported to the relevant Food Safety Regulator.</li> </ul>
BMCC	Each consignment	<250,000 c/mL	≥250,000 to <300,000 c/mL	≥300,000 to <400,000 c/mL	≥400,000 c/mL	<p>Grade 2 Milk deduction = 2%</p> <p>Grade 3 Milk deduction = 5%</p> <p>Grade 4 Milk deduction = 10%</p>	All Milk in the Quality Assessment Period	<ul style="list-style-type: none"> <li>- Weighted average calculated from all consignments in the Quality Assessment Period</li> <li>- A deduction in column G will be made from Monthly Minimum Prices (including Step-Ups) for all Milk supplied in the Quality Assessment Period</li> <li>- The BMCC result in respect of one or more deliveries of Milk in a Quality Assessment Period is greater than 600,000 cells/mL and this occurs for more than two consecutive Quality Assessment Periods. In this case, we may suspend</li> </ul>

A: Parameter	B: Test Frequency	C: Grade 1 Specification	D: Grade 2 Specification	E: Grade 3 Specification	F: Grade 4 Specification	G: Quality Deduction	H: Quality Deduction Basis	I: Details of requirements and Rejection conditions
								<p>supply from your Farm with 48 hours' notice.</p> <ul style="list-style-type: none"> <li>- If suspended, the BMCC Resupply Procedure will apply.</li> </ul>
BMCC EU Geometric Mean	13 Week period on a rolling basis	<400,000 c/mL	N/A	N/A	N/A	N/A	N/A	<ul style="list-style-type: none"> <li>- BMCC EU Geometric Mean <math>\geq 400,000</math> c/mL for 13 weeks indicates Poor Quality Milk. Corrective action in accordance with EU requirements. Failure to meet EU requirements then collection will be suspended.</li> <li>- If suspended, the BMCC Resupply Procedure will apply.</li> </ul>
Bactoscan	Once per Quality Assessment Period	<125,000 IBC/mL	$\geq 125,000$ to < 265,000 IBC mL	$\geq 265,000$ to < 464,000 IBC/mL	$\geq 464,000$ IBC/mL	Grade 2 Milk = 2% Grade 3 Milk = 5% Grade 4 Milk = 10%	<p>The first 4 results higher than Grade 1 for the month are warning results and no Quality Deduction applies.</p> <p>Quality Deduction applies from the day of the 5<sup>th</sup> test and any subsequent high tests in a</p>	<ul style="list-style-type: none"> <li>- Grade 2,3 and 4 Milk is retested on the next available consignment.</li> <li>- Daily testing commences for Grade 2, 3 and 4 Milk and continues until results are below 125,000 IBC /mL. The Bactoscan result is greater than 464,000 IBC/ml for more than two consecutive Quality Assessment Periods. In this case, we may suspend supply from your Farm with 48 hours' notice.</li> <li>- If suspended, the Bactoscan Resupply Procedure will apply.</li> </ul>

A: Parameter	B: Test Frequency	C: Grade 1 Specification	D: Grade 2 Specification	E: Grade 3 Specification	F: Grade 4 Specification	G: Quality Deduction	H: Quality Deduction Basis	I: Details of requirements and Rejection conditions
							month.	
Bactoscan EU Geometric Mean	8 Week period on a rolling basis	< 464,000 IBC/mL	N/A	N/A	N/A	N/A	N/A	<ul style="list-style-type: none"> <li>- Bactoscan EU Geometric Mean <math>\geq 464,000</math> IBC/mL for 8 weeks indicates Poor Quality Milk. Corrective action in accordance with EU requirements. Failure to meet EU requirements then collection will be suspended.</li> <li>- If suspended the Bactoscan Resupply Procedure will apply.</li> </ul>
Thermodurics	Once per Quality Assessment Period	<2,000 cfu/mL	$\geq 2,000$ to <5,000 cfu/mL	$\geq 5,000$ cfu/mL	N/A	Grade 2 Milk = No Quality Deduction Grade 3 Milk = 5% Grade 4 Milk = Not Applicable	The first 4 results of Grade 3 Milk or higher for the month are warning results and no Quality Deduction applies.  Quality Deduction applies to any subsequent high tests in a month.	<ul style="list-style-type: none"> <li>- <math>\geq 2,000</math> to &lt;5,000 cfu/mL triggers a notification.</li> <li>- Results 2,000 cfu/mL and above commences daily testing until below 2,000 cfu/mL.</li> <li>- In the event of persistent failures to meet the control limit of &lt;5,000 cfu/mL over six consecutive Quality Assessment Periods may result in suspension.</li> <li>- If suspended, the relevant Resupply Procedure will apply.</li> </ul>

A: Parameter	B: Test Frequency	C: Grade 1 Specification	D: Grade 2 Specification	E: Grade 3 Specification	F: Grade 4 Specification	G: Quality Deduction	H: Quality Deduction Basis	I: Details of requirements and Rejection conditions
Colostrum	As required	< 3%	N/A	N/A	≥ 3%	Grade 4 Milk = 10%	Per consignment	<ul style="list-style-type: none"> <li>- ≥ 3% triggers daily tests commencing at the next available sample and testing will continue until back within specification.</li> <li>- Collections will be suspended if corrective actions are not undertaken.</li> <li>- If suspended, the relevant Resupply Procedure will apply.</li> </ul>
Sediment	Randomly, and after any failed tanker results.	Absent	N/A	N/A	Present	Grade 4 Milk = 10%	Per consignment	<ul style="list-style-type: none"> <li>- First sample present for sediment attracts a warning</li> <li>- Daily testing commences until</li> <li>- samples tests passes sediment test</li> <li>- Second and subsequent samples attract a Quality Deduction.</li> <li>- Collections will be suspended if corrective actions are not undertaken. If suspended, the relevant Resupply Procedure will apply.</li> </ul>
Quaternary Ammonium Compounds (QAC's)	As required	< 0.1 mg/kg	N/A	N/A	≥ 0.1 mg/kg	Grade 4 Milk = 10%	Per consignment	<ul style="list-style-type: none"> <li>- Supplier will be notified of an unsatisfactory result.</li> <li>- Triggers Quality Review</li> <li>- Collections will be suspended if corrective actions are not undertaken.</li> <li>- If suspended, the relevant</li> </ul>

A: Parameter	B: Test Frequency	C: Grade 1 Specification	D: Grade 2 Specification	E: Grade 3 Specification	F: Grade 4 Specification	G: Quality Deduction	H: Quality Deduction Basis	I: Details of requirements and Rejection conditions
								Resupply Procedure will apply.
Iodine	As required	<40 ug/100g	N/A	N/A	≥40 ug/100g	Nil	Nil	<ul style="list-style-type: none"> <li>- Supplier will be notified of an unsatisfactory result.</li> <li>- Triggers Quality Review.</li> <li>- Collections will be suspended if corrective actions are not undertaken.</li> <li>- If suspended, the relevant Resupply Procedure will apply.</li> </ul>

**Milk must also meet the following control limits:**

- **Milk must be free of: abnormal constituents, nonyl-phenol ethoxylates (NPE's), quaternary ammonium compounds (QACS), oestradiol, aflatoxins or novel proteins, Bovine Tuberculosis, Leptospirosis, Anthrax, Brucellosis and Bovine Spongiform Encephalitis (BSE).**
- **Milk must comply with Food Standard Code 1.4.4 part 1.4 Contaminants and Residues.**

**You must also notify us of any suspected residue contamination with chemicals such as wash water or grazing paddocks under withhold.**

**Section 6.2 or section 6.3 of this Agreement may be applied for breach of the above control limits or parameters or for failure to give any such notice and the Resupply Procedure may be applied. Where required by law, Suppliers may also be reported to the relevant Food Authority in their State and subject to a risk assessment in consultation with that Food Authority.**

**Milk that has had water added to it is considered adulterated in an unacceptable manner. Repeated abnormal results may lead to rejection or suspension of collection of Milk from your Farm(s). Suspected Suppliers may be reported to the relevant Food Authority in their State.**

**Sampling of Milk will be undertaken by approved drip sampler or a dip sample at the point of collection. In the unlikely event that test results for a Milk sample are not received by us from the accredited testing facility for any reason or there is a manifest sampling error, we may apply an 'averaged' test result for the relevant Milk sample based on your test results for the three collections of your Milk prior to the date the relevant sample Milk was collected, and such averaged result of the Milk Solids taken to be supplied is rounded to 2 decimal places.**

**If we collect your Milk twice a day and test results for a Milk sample are not received by us from the accredited testing facility for one collection, we will rely on the prior three collections of your Milk taken at the same time of day. For example, for a missing a.m. collection, the previous three a.m. collections will be used to determine the averaged test result.**

**If there are any special circumstances that you consider may impact the appropriateness of using the averaged test result for a missed result, please notify our Field Services Team.**

### **Part 3: Resupply Procedure**

The aim of this procedure is to provide a re-supply path for Suppliers who have been suspended from supplying Bega due to Milk breaching the Quality Table parameters set out in the Quality Table, or the Supplier supplying Poor Quality Milk or breaching this Agreement in a manner that meant Milk supply was suspended.

(a) **BMCC**

- The Supplier must demonstrate they have taken corrective action to address the issue before supply can recommence.
- The Supplier can dry off the whole herd for a minimum of four consecutive weeks and recommence supply after this time. Previous history will not be used in calculating the 13 week geometric mean or for other Quality Deductions.
- If you wish to recommence supply earlier than the minimum four weeks' then you must provide four consecutive milking samples to Bega that meet the BMCC parameters for Grade 1, 2 or 3 Milk set out in the Quality Table.
- BMCC results for Milk collected for the next seven days must, at a minimum, meet the BMCC parameters for Grade 3 Milk set out in column E of the Quality Table. If the results are above this, then collections will again cease immediately for a period of seven days, and you must commence the Resupply Procedure again.

(b) **Bactoscan**

- The Supplier must demonstrate they have taken corrective action to address the issue before resupply can commence.
- Three sequential complete milkings must be below 464,000 IBC/mL.
- Samples must be presented to a testing company approved by Bega.
- If the test results are 464,000 IBU/mL or greater for any one of the three samples, collections will not recommence, and you must commence the resupply procedure again.
- Bactoscan results for Milk collected for the seven days after resupply has commenced must, at a minimum, meet the Bactoscan parameter for Grade 3 Milk set out in column E of the Quality Table. If the results are above this, then collections will cease immediately for a period of seven days, and you must commence the resupply procedure again.

(c) **Antibiotics/Inhibitory Substances/Contaminants**

- A sample of the next milking must test negative for antibiotics/inhibitory substances to enable resupply. Collections will not recommence until Milk has tested negative.
- Samples must be presented to a testing company approved by Bega.
- Note seasonal calving herds should present a sample for testing prior to recommencing supply. Sample must test negative for antibiotics/inhibitory substances/contaminants before collections will recommence.

(d) **Generally**

- Resupply in any case of suspension will commence at the next convenient time for the tanker collection. No more than four milkings will be collected within a 48 hour period and, at a minimum, all other Quality Standards for Grade 3 Milk must be met.

**APPENDIX B**  
**SPECIAL CONDITIONS**